





Knowledgebase

Definition:

A Knowledgebase is a centralized repository for information:

- a public library
- a database of related information about a particular subject

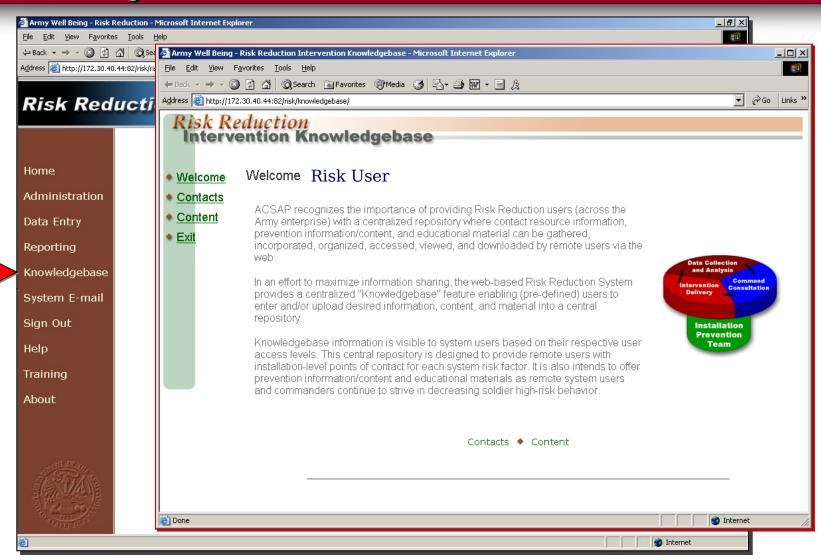
In relation to information technology, a knowledge base is a machine-readable resource for the dissemination of information, generally online or with the capacity to be put online. An integral component of knowledge management systems, a knowledge base is used to optimize information collection, organization, and retrieval for an organization, or for the general public.

A well-organized knowledge base can save an enterprise money by decreasing the amount of employee time spent trying to find information. As a customer relationship management tool, a knowledge base can give customers easy access to information that would otherwise require contact with an organization's staff; as a rule, this capacity should make the interaction simpler for both the customer and the organization.

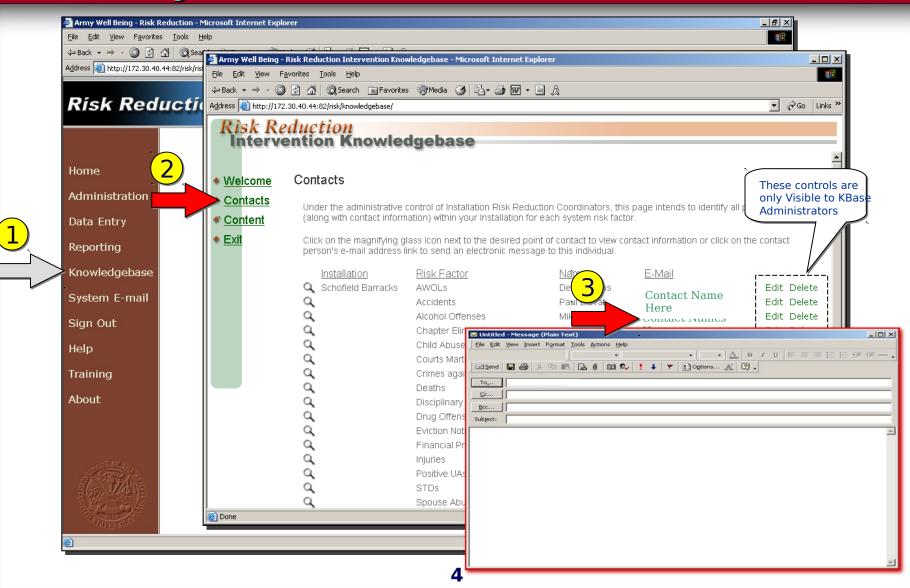
A knowledge base is not a static collection of information, but a dynamic resource that

2
may itself have the capacity to learn, as part of an artificial intelligence expert

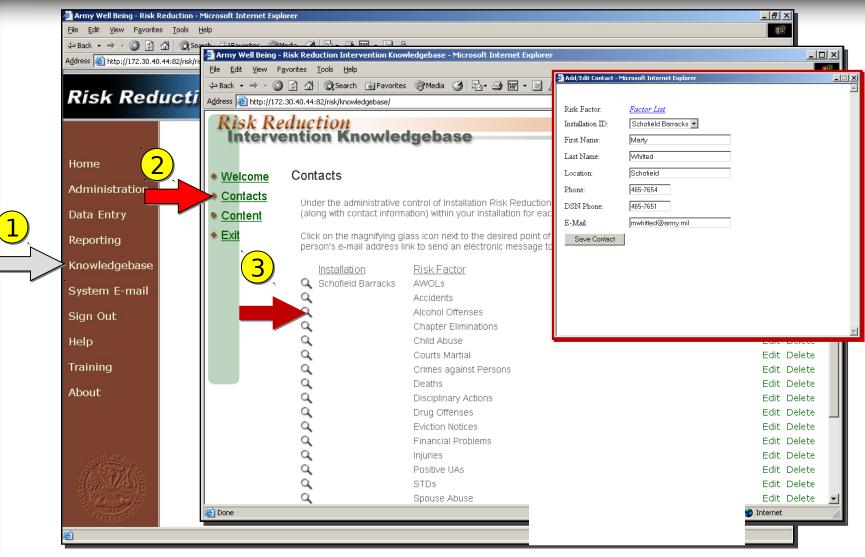
Knowledgebase



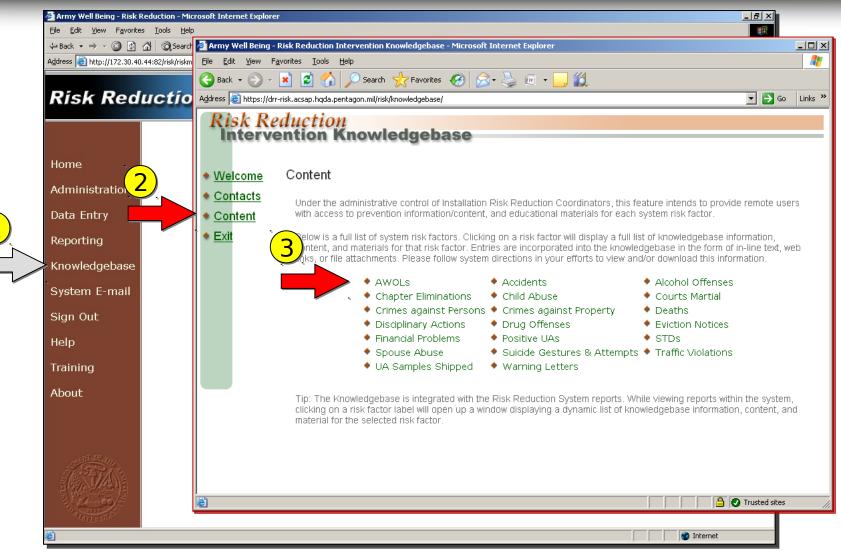
Knowledgebase - Contacts



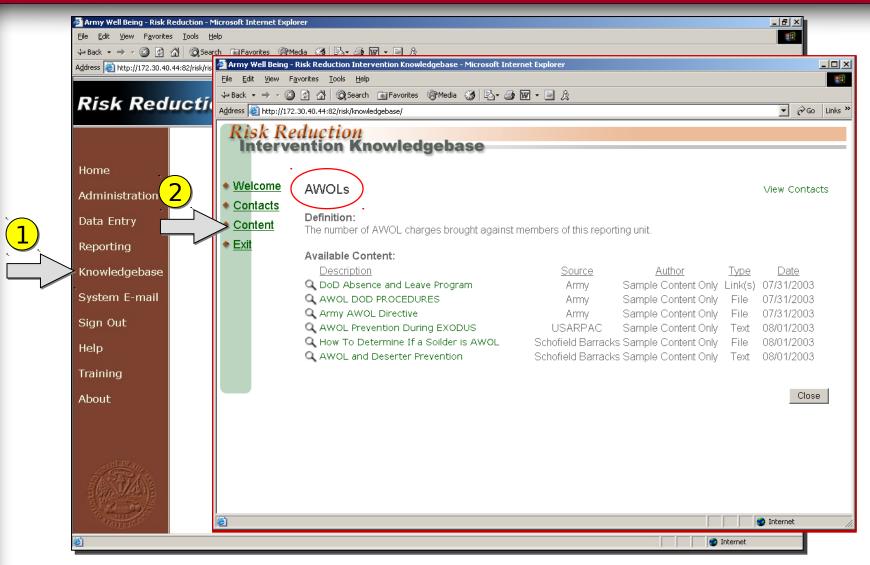
Knowledgebase - Contacts



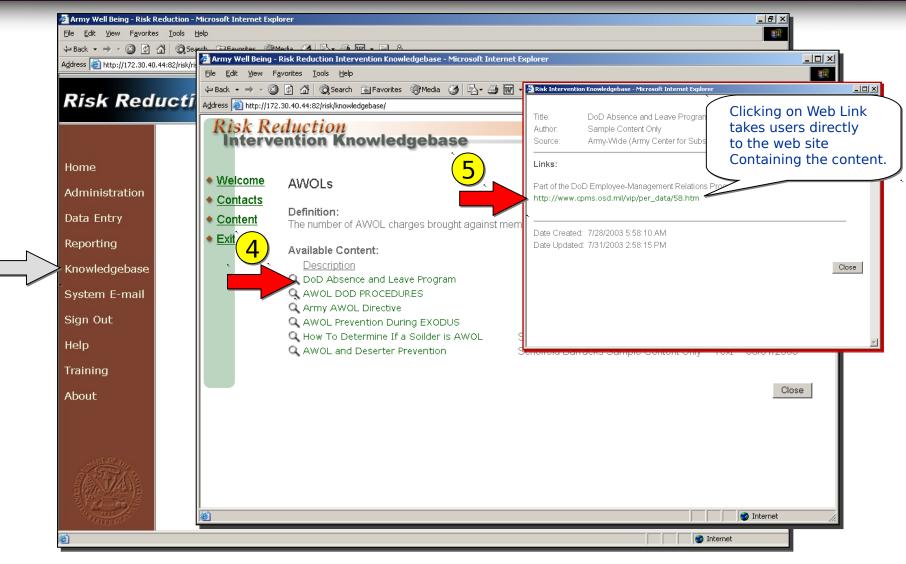
Knowledgebase - Content



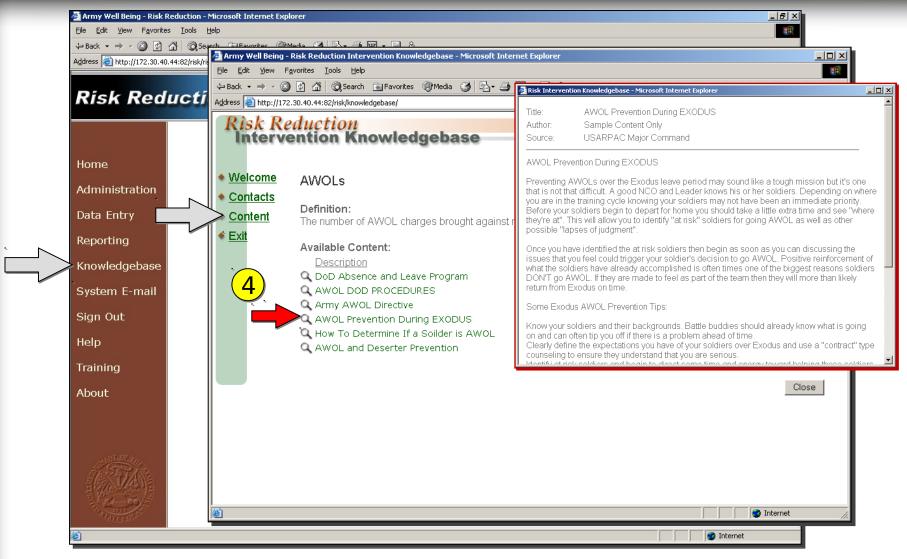
Intervention Content - AWOLs



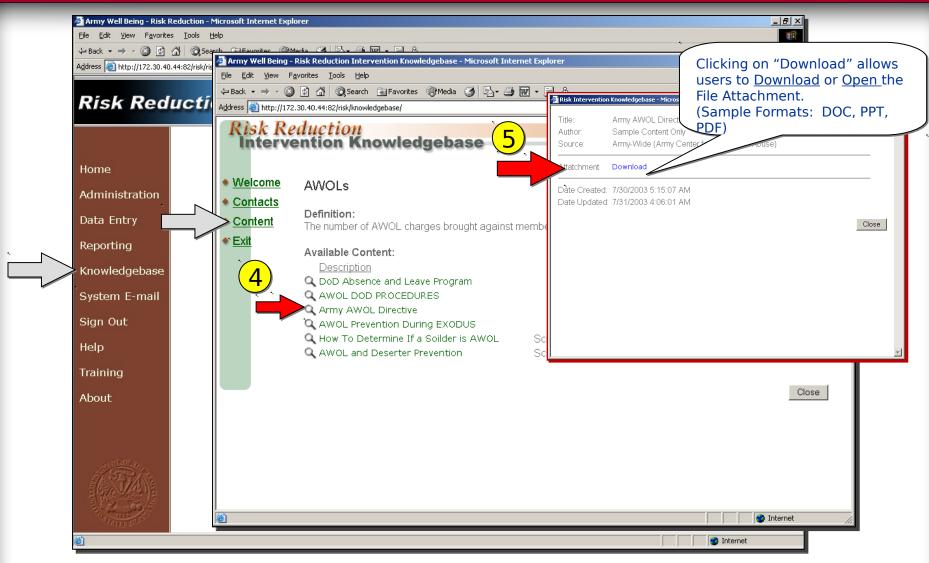
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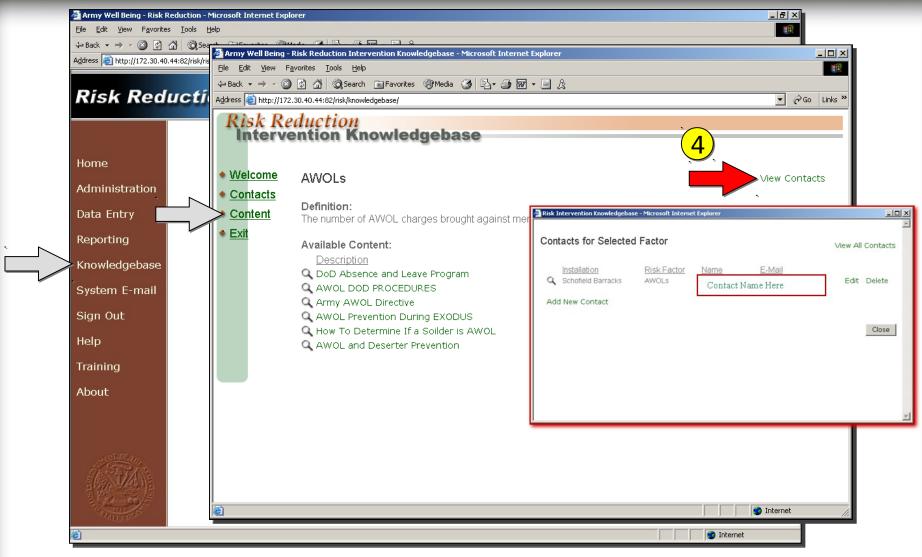
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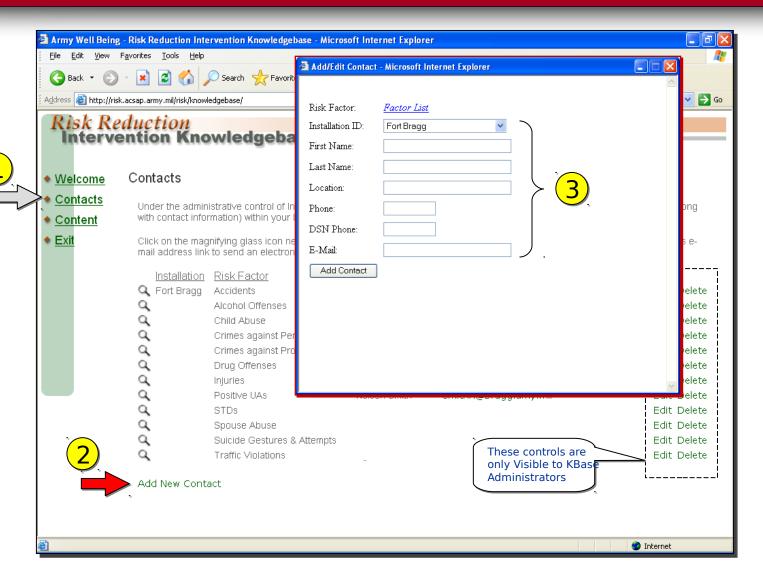
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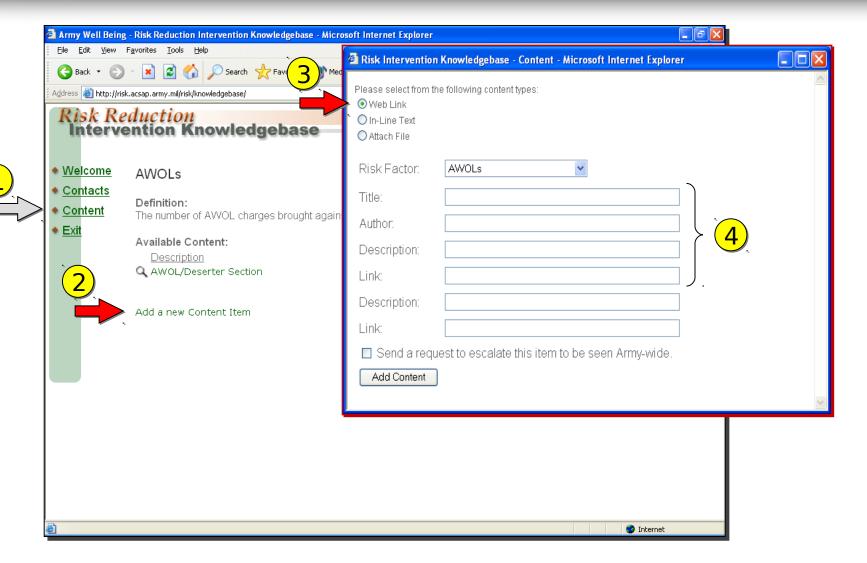
View Contacts for AWOLS



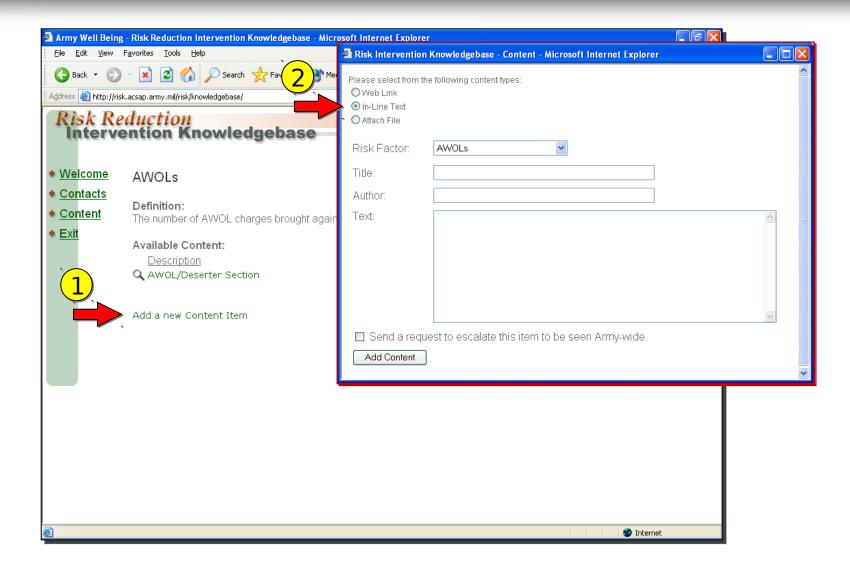
Add Contact



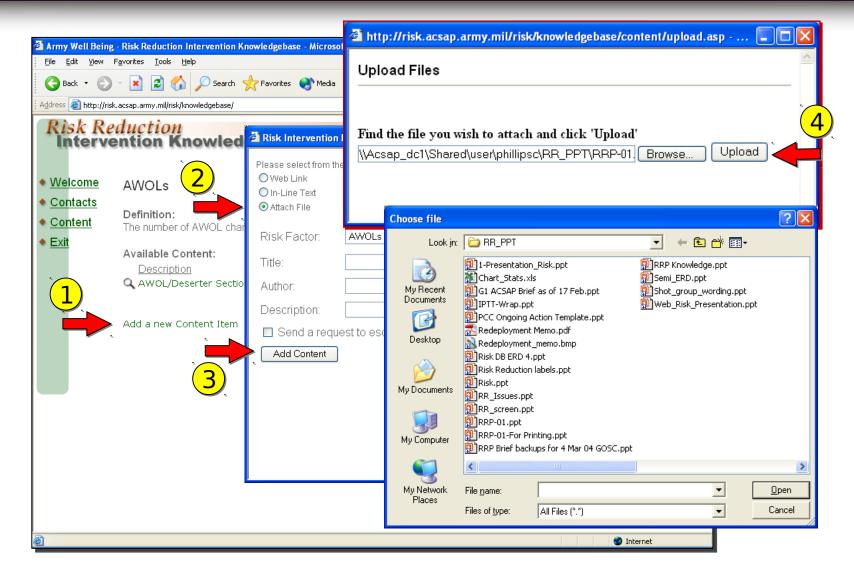
Add Web Link Content



Add Text Content



Upload File to K-base



Don't Risk Readiness!

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